 Comhairle Contae an Chláir	Procedure	Public Awareness and Communication Programme
	WWDA Standard Operating Procedure No. 001	
	Prepared by:	C. Cremin
	Date Issued:	25/11/2014
	Revision No.	006
	No. of Pages	3

1 Title:
Public Awareness and Communication Programme

2 Introduction:


The EPA requires that members of the public can obtain, at all reasonable times, environmental information relating to authorised discharges from waste water treatment plants operated by Clare County Council on behalf of Irish Water.

In accordance with Article 5 the of Wastewater Discharge (Authorisation) Regulations, 2007 (S.I. No. 684 of 2007), Clare County Council applied to the Environmental Protection Agency (EPA) for Licences/Certificates of Authorisation to discharge treated wastewater from wastewater treatment plants (WWTPs), serving specified population agglomerations within their control.

Below is a summary of the Licence and Certificate applications, submitted to the EPA. Full details of the applications and correspondence relating to each application are available on the EPA website www.epa.ie.

▪ **Licence Applications**

Reg No.	Agglomeration Name	Date Licence Issued
D0045-01	Shannon Town	03/11/2010
D0048-01	Ennis North	02/09/2009
D0075-01	Kilrush	13/08/2013
D0076-01	Sixmilebridge	25/03/2010
D0077-01	Lisdoonvarna	30/04/2010
D0078-01	Kilkee	30/07/2013
D0079-01	Newmarket on Fergus	Pending
D0080-01	Lahinch	07/10/2010
D0081-01	Ennistymon	07/10/2010
D0199-01	Clareabbey	17/02/2012
D0318-01	Quin	04/11/2014
D0319-01	Scarriff	19/08/2014
D0320-01	Tulla	16/04/2013
D0321-01	Miltown Malbay	Pending
D0322-01	Clarecastle	21/11/2014
D0324-01	Doonbeg	22/05/2013
D0327-01	Ballyvaughan	05/11/2014
D0420-01	Kilkishen	17/10/2014
D0422-01	Inagh	05/11/2010
D0424-01	Crusheen	15/11/2010
D0434-01	Corofin	18/09/2013
D0430-01	Liscannor	20/10/2011
D0536-01	Kilmurry Ilbrickane	Pending

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Certificate Applications

Reg No.	Agglomeration Name	Date Certificate Issued
A0064-01	Mountshannon	16/06/2011
A0077-01	Whitegate	16/06/2011
A0079-01	Kilfenora	Pending
A0081-01	Ballycannon	22/06/2011
A0091-01	Kilmihill	29/11/2010
A0436-01	Feakle	27/05/2011
A0454-01	Kildysert	27/05/2011
A0455-01	Ballynacally	27/05/2011
A0456-01	Kilimer	22/06/2011
A0537-01	Nooan (Ruan)	15/09/2014
A0538-01	Toormore (Ruan)	29/09/2014

Licences Applications where Clare County Council is named as a co-applicant

Reg No.	Agglomeration Name	Date Certificate Issued
D0013-01	Limerick	13/08/2009
D0189-01	Balina	Pending

3 Responsibility:

It is the responsibility of Irish Water to implement the requirements of the authorisations as issued by the EPA. The Water Services section of Clare County Council operates the waste water treatment plants on behalf of Irish Water.


4 Objective

The objective of this procedure is to:

- a. To make environmental data relating to discharges from licensed waste water treatment plants available to the public.
- b. To make provisions for dealing with complaints concerning discharges from waste water treatment plants.

5 Procedure:

- 5.1 Environmental information relating to the waste water discharge applications and to the discharges from wastewater treatment plants, operated by Clare County Council on behalf of Irish Water and licensed by the EPA, may be viewed on the EPA website at www.epa.ie.
- 5.2 Alternatively the information relating to the Wastewater Discharge Authorisations is available to view at the Water Services Section, Waterpark House, Drumbiggie, Ennis.

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5.3 If there is reason to make a complaint relating to a discharge from a wastewater treatment plant or sewer network, the details of the complaint should be reported to Irish Water at 1890 2780278 who will refer the complaint to Clare County Council for investigation. The complaint will be investigated in accordance with the *WWDA_SOP No. 004 Complaints Procedure*. Every effort will be made to investigate the complaint immediately and to take such corrective actions as are necessary to ensure that appropriate protection is afforded to the receiving water environment.

Contact details:

Irish Water at 1890 278 278

Council HQ	065 – 6866116 (Water Services Section)
Ennistymon	065 – 7071017
Kilrush	065 – 9051047
Scarriff	061 – 640815
Shannon	061 – 362319
South East Clare	061 – 356160

- All offices are open Monday – Friday: 9:00am – 5:00pm.
- Council offices are closed Saturdays, Sundays and Bank Holidays.
- The emergency contact number for use outside of office hours is 087 – 4169496.