

A Service Level Agreement exists between Core International, the LGMA and Clare County Council dated 6th February, 2013. This a Data Protection Agreement for the purpose of running the Core International HR, Payroll and Superannuation System and the agreement allows the LGMA to host Clare County Council's HR, Payroll and Superannuation data in a secure space in which the LGMA will have no access to the data.

A Service Level Agreement exists for the provision of HR, Payroll and Superannuation Support Services between Clare County Council, Core International and the LGMA dated 21st January, 2011. The purpose of this agreement is to provide a framework in which all the parties involved in delivering the HR, Payroll and Superannuation (HPS) system to the end-users in local authorities can co-operate to the mutual benefit of all. This agreement was signed by the LGMA on behalf of Clare County Council. This document is also designed to address the introduction of the central hosting facility provided by the LGMA and to clarify the new relationships created by the sectoral shared service approach.